

Ministry of Long Term Care Contact Information

Long-Term Care Family Support and Action Line: toll-free 1-866-434-0144

Hours of operation: 8:30 a.m. - 7:00 p.m., 7 days a week

Long-Term Care Inspections Branch Long-Term Care Operations Division 119 King St. W, 11th Floor Hamilton ON L8P 4Y7

Patient Ombudsman Contact Information

Patient Ombudsman Office at https://patientombudsman.ca/ or at the following.

Telephone: Monday to Friday from 9 a.m. to 4 p.m.

Toronto: 416-597-0339 Toll free: 1-888-321-0339 TTY: 416-597-5371

Fax: 416-597-5372

Mailing address: Box 130, 77 Wellesley St. W. Toronto, ON M7A 1N3

Phone: 905.895.7661 | Fax: 905.895.9806 | Website: www.southlakecarevillage.com