



*Southlake Residential Care Village has developed a Multidisciplinary*

**Members of our team include:**

Social Worker

Director of Care

Physician

RNs and RPNs

PSW (as required)

Life Enrichment

Dietary

Family Members

ADHOC Members (as needed)

Southlake Residential  
Care Village

640 Grace St.

Newmarket, ON

Tel: (905) 895-7661

Ethics at  
Southlake  
Residential Care  
Village

Residents

Family

Staff

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## What is an Ethical Dilemma?

An ethical dilemma is a conflict of human values affecting the well-being of another individual (s).

There are many different values which can affect how Ethical Decisions are made. Such values are:

**Personal:** Beliefs about what is morally right; shaped by family, society, religion, education, culture, environment, and life events.

(Integrity and Character)

**Professional:** Publically stated norms that guide practice.

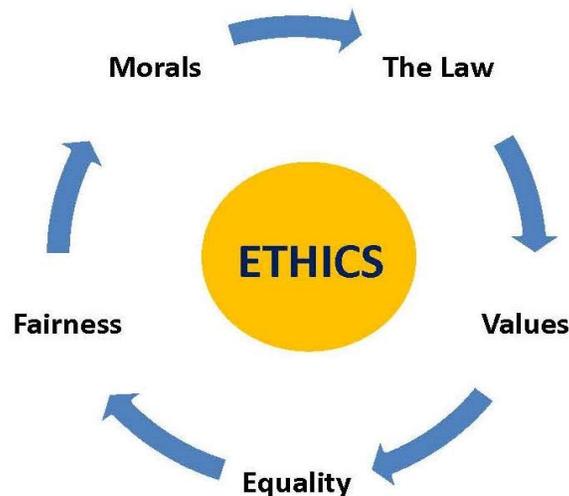
(Responsibility and Accountability)

**Organizational:** Explicitly or implicitly stated values that guide managerial decisions.



## Steps taken when making an Ethical Decision

1. Identify the problem
2. Identify the stakeholders
3. Gather the facts
4. Identify/Evaluate possible solutions
5. Strive for consensus
6. Make a decision
7. Implement
8. Reconsider periodically



## Principles of Ethical Decision Making

**Autonomy:** Rational persons should make their own decisions

**Paternalism:** Others make decisions in the best interest of incapable person. (POA)

**Beneficence:** Decisions should promote good (benefit)

**Non-Maleficence:** Decisions should prevent harm

**Confidentiality:** Must keep information private

**Veracity:** Must have all relevant and truthful information

**Fidelity:** Must act in accordance with professional roles

**Distributive Justice:** Equal access to resources

**Procedural Justice:** Shared decision-making including everyone affected by decision (Respecting difference, providing enough time)